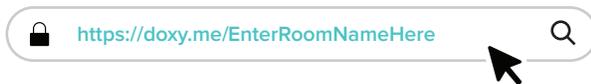**doxy.me** **PATIENT QUICKSTART**

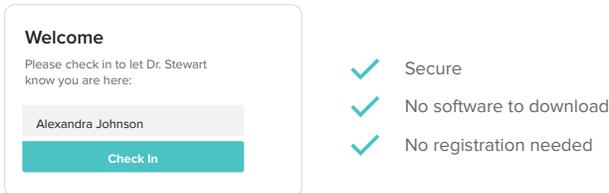# 5 Steps to Check In for Your Video Visit

**1**

### Select Device

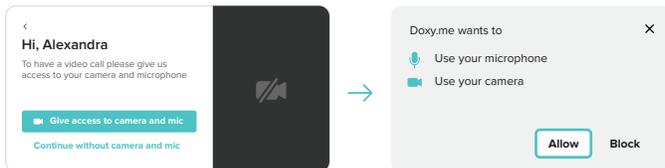Use a computer or device with a camera and microphone.

PC and Mac

Android

iOS

Chrome and Safari

Chrome

Safari

**2**

### Go to Provider's Room

Enter your provider's doxy.me room web address into the browser.

https://doxy.me/EnterRoomNameHere

**3**

### Check In

Type in your name and click **Check In**.

**Welcome**

Please check in to let Dr. Stewart know you are here:

Alexandra Johnson

**Check In**

✓ Secure

✓ No software to download

✓ No registration needed

**4**

### Enable Webcam and Microphone

Allow your browser to use your webcam and microphone.

**Hi, Alexandra**

To have a video call please give us access to your camera and microphone

**Give access to camera and mic**

Continue without camera and mic

Doxy.me wants to ✕

🎤 Use your microphone

📹 Use your camera

**Allow** Block

🔒 Doxy.me is encrypted and HIPAA compliant

**5**

### You're In!

Wait for your provider to start the call.

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### Tips for a Great Call

- Restart your device before your visit.

- Connect to the internet with an Ethernet cable or strong WiFi signal.

- Ensure your browser is updated to the most recent version.

- If possible, use a newer device and make sure it is fully charged.

- Try disconnecting other devices from the WiFi you're using.

- Click **Pre-call Test** in the waiting room to make sure your system is ready for the call.

### Need Help?

If you need more assistance, don't hesitate to contact us!

Call
**(844) 436-9963**

Send a message
**support@doxy.me**